

General T&Cs for all events

1. All prices include VAT at 20%.
2. A booking is not confirmed until the deposit has been received.
3. All pre-paid monies are non-refundable/transferable. If any places are cancelled either partially or in full, we will not be able to transfer the monies to any other hotel service including food and drink or entertainment once the deposit or final.
4. Payments can be made by credit or debit card, or bank transfer (please note one credit card transaction per party for both deposit and final payment).
5. Some hotels do not accept cash payments as deposit or final payment or during the event, please check with the hotel at the time of booking.
6. Certain functions may not be suitable for children under 18 years old.
Please ask for details.
7. For large groups and private parties, you may be asked to sign a contract with minimum numbers.
8. No refunds will be given due to adverse weather conditions.
9. All details in this brochure are correct at the time of going to press but may be subject to alteration without prior notice.
10. We've tried our best to make sure that all details of packages and prices are correct. We do apologise if any of these have changed. If we've made a mistake, we will tell you when you enquire or book with us.
11. It is the guests' responsibility to advise us of any dietary requirements and allergies.
12. All our food is prepared in a kitchen where **nuts, gluten and other allergens are present**, and our menu descriptions do not include all ingredients. For more information on allergens, please ask a member of the team.
13. The client must reimburse the costs of repairing any damage to the property, contents or grounds made by any guests within their party to the hotel.

Christmas Party Nights Additional Terms

1. Party night places are subject to availability which must be checked with the hotel before confirming with deposit payments.
2. Party night provisional bookings can be made but must be confirmed with a **non-refundable/non-transferable deposit of £10.00 per person.**
3. Final payment and menu pre-orders for all parties are required **four weeks prior to the event.**
4. For bookings made within four weeks of the event date, full payment for the party will be required.
5. Minimum age for a person attending events at the hotel is 18 years, except where stated in the brochure.
6. The hotel reserves the right to amalgamate, cancel or change the venue of Christmas parties in the event that minimum numbers are not met.
7. Dress codes may apply, please refer to the party information that you are attending.

Christmas and New Year Residential Packages & Christmas Day Luncheon Bookings Additional Terms

1. Day luncheon bookings are **non-refundable**, with a **deposit of 20% per person** being required when making the reservation with the balance being due no later than **1st December 2024.**
2. Prices and details are based on Standard accommodation unless stated differently and are subject to availability. Supplements apply to bedrooms booked for single occupancy, certain rooms with a view and superior rooms.
3. For additional arranged activities e.g. clay pigeon shooting and archery, minimum numbers will apply.
4. Children 3 and under dine for free, supplements for children 4 years and over apply to Christmas Residential Packages.

Please note: Travel insurance is recommended for guests who are unable to make their bookings due to unforeseen circumstances.